



College ESLG

**END OF YEAR REPORT ON MONITORING
OF
IMPLEMENTATION OF
ACTION PLAN FOR IMPLEMENTATION OF
QUALITY IMPROVEMENT STRATEGY
2021-2022**

College ESLG
Annex of Innovation Campus
Street Ibrahim Rugova p.n Lipjan
Tel: 038 602 405
M: 045 456 666
E-mail: info@eukos.org



College ESLG

Following the completion of Winter Semester 2021-2022, Quality Office of College ESLG drafts the report on the monitoring of implementation of Action Plan for Implementation of Quality Improvement Strategy 2021-2022. The present report shall provide an overview of completed activities that were due to be completed from 01.04.2022 until 30.09.2022.

No.	Strategic Goal	Actions	Timeframe	Persons responsible	Performance metric	Completion of activity
1	Strengthen the achievement of learning outcomes for each respective course	-Constructing a larger and more complex case study of the Harvard Law School of HBS type, which includes more intricate issues for CLO in Property Law; - More sample writings are taken and more standards are	07.11-2021-20.11.2022	Curriculum Review Committee	Completion of actions and inclusion of these metrics in course syllabi to improve the achievement of LOs	- Interdisciplinary Activity held during the Spring Semester 2021-2022 including the course of Real Estate Development.

Street Ibrahim Rugova p.n Lipjan

Tel: 038 602 405

M: 045 456 666

E-mail: info@eukos.org



		<p>analyzed for CLO in Academic Writing and Research Methods;</p> <p>-Adapt the exercises to real estate managers with the teaching assistant who is a graduated architectural engineer in the course of Sustainable Architecture;</p> <p>-Continue with interdisciplinary activity in Sustainable Building Materials and Energy Buildings, Entrepreneurship and Quantitative Techniques in RE Investments;</p> <p>-More role playing in achievement of LO related to entrepreneurship;</p>				
--	--	---	--	--	--	--

Street Ibrahim Rugova p.n Lipjan

Tel: 038 602 405

M: 045 456 666

E-mail: info@eukos.org



College ESLG

2	Include in the induction course for new hired staff a tutorial on how to fill course learning outcomes self-assessment form	Organize an induction session for a newly hired staff on filling Course LO Self-Assessment Forms	07.11.2021-30.09.2022	QA Office, IT Office	Induction training completed for all staff	Training held in June 2022

College ESLG
Annex of Innovation Campus
Street Ibrahim Rugova p.n Lipjan
Tel: 038 602 405
M: 045 456 666
E-mail: info@eukos.org



College ESLG

3	Establish an Innovation Project Award System in real estate development	Senate approves the program and the program is up and running from Spring Semester 2022	07.11.2021-15.07.2022	Senate, Rector	The approval by Senate, and award given by June 2022;	Award given to students with the best project in IA Activity that involved innovative ideas
4	Amend master program learning outcomes in accordance with the verbs used in Kosovo National Qualifications Framework and EHEA	Establish the Curriculum Review Sub-Committee at program level that will amend the program LOS and publish them in the website	07.11.2021-15.03.2022	Curriculum Review Sub-Committee and Program Industrial Board	Publication in the website	Completed in March 2022

College ESLG
 Annex of Innovation Campus
 Street Ibrahim Rugova p.n Lipjan
Tel: 038 602 405
M: 045 456 666
E-mail: info@eukos.org



<p>Qualifications Framework (critically understand; critically review; compare; evaluate; develop creative responses; achieve highly specialized and advanced knowledge; create systematic understanding; manage teams in providing critical analysis of phenomena, trends, and reforms; advance analytical and problem-solving skills; plan and</p>					
--	--	--	--	--	--

College ESLG
Annex of Innovation Campus
Street Ibrahim Rugova p.n Lipjan
Tel: 038 602 405
M: 045 456 666
E-mail: info@eukos.org



	carry out research project);					
5	Revise the course learning outcomes and revise the syllabi for each respective course for the master study program	CLOs mapped with program Los. Carry out the mapping between student assessment and course learning outcomes based on Guidelines for Student Assessment of College ESLG. Publish new course syllabi in the website in both English and Albanian language	07.11.2021-30.10.2022 01.03.2021-30.09.2022	Curriculum review committee	Mapping performed for master program in alignment with the newly revised program LOs	Publication not completed. It is yet pending and they will be published by January 2023. The reason for delay is that the industry and stakeholders must be consulted.

College ESLG
Annex of Innovation Campus
Street Ibrahim Rugova p.n Lipjan
Tel: 038 602 405
M: 045 456 666
E-mail: info@eukos.org



6	Adequate constructive alignment of learning activity of each course and assessment methods with learning outcomes for master program with newly revised program learning outcomes	CLOs mapped with program Los. Carry out the mapping between student assessment and course learning outcomes based on Guidelines for Student Assessment of College ESLG. Publish new course syllabi in the website in both English and Albanian language	07.11.2021-30.10.2022	Curriculum review committee	Mapping performed for master program in alignment with the newly revised program LOs	Consultation with industry is yet to take place in October, November 2022
---	---	---	-----------------------	-----------------------------	--	---

College ESLG
Annex of Innovation Campus
Street Ibrahim Rugova p.n Lipjan
Tel: 038 602 405
M: 045 456 666
E-mail: info@eukos.org



College ESLG

7	Increase the Interdisciplinary Activity courses involving two professors in Spring Semester 2021/2022 and extend it to the course of Real Estate Development	Include IA Activity as an assignment in Spring Semester 2022 in the following courses: -Sustainable materials; -Energy Buildings; -Entrepreneurship; -Quantitative Techniques of RE Investments; - Real estate development	07.11.2021-15.03.2022	Professors of courses	IA used as an assessment method in Spring Semester 2022	IA Activity completed including Rea Estate Development aspects
---	--	---	-----------------------	-----------------------	---	--

College ESLG
Annex of Innovation Campus
Street Ibrahim Rugova p.n Lipjan
Tel: 038 602 405
M: 045 456 666
E-mail: info@eukos.org



8	Adequate implementation of assessment methods suggested by the Guidelines for Student Assessment and Guide for Constructive Alignment of Learning Outcomes with Learning Activity and Assessment Methods are applied by staff members accordingly for the year 2021-2022	Establishment of Sub-Committee that will observe the implementation of assessment methods	07.11.2021-30.09.2022	Sub-Committee established by QA Commission	Implementation 90 %	Assessment methods used in most of the courses of Spring Semester except: Energy Buildings Professor to be trained
---	--	---	-----------------------	--	---------------------	--



College ESLG

9	Increase the number of exam periods;	Establish the Committee that will review the statute and regulations to increase the number of exam periods;	07.11.2021-30.09.2022	Senate	Exam periods included for 2022-2023	Not approved by the Senate since it is not the practice to have more than 3 exam periods in Kosovo. Indefinite exam periods would reduce the quality according to the Senate
10	Strengthen access to additional mentors and tutors via different programs. One program is Learning to Learn Tutors Program, where excellent students tutor their peers with sub-optimal	Establishment of Learning to Learn Tutorship Program for 2021-2022	07.11.2021-15.03.2022	Senate	Decisions published in the website	New Learning to Learn Tutors set This goal was achieved in March 2022

College ESLG
 Annex of Innovation Campus
 Street Ibrahim Rugova p.n Lipjan
Tel: 038 602 405
M: 045 456 666
E-mail: info@eukos.org



	achievement;					
--	--------------	--	--	--	--	--

College ESLG
Annex of Innovation Campus
Street Ibrahim Rugova p.n Lipjan
Tel: 038 602 405
M: 045 456 666
E-mail: info@eukos.org



College ESLG

11	Construct the delivery of courses in the manner that achieves higher progression and achievement of students	<p>Increase virtual learning via videos, digitalization, and other forms;</p> <p>Respond faster to students' queries via email;</p> <p>Update course materials faster at the outset of the semester and place it in the E-library;</p> <p>Be more responsive to students' queries during class lectures and exercises;</p>	07.11.2021-07.12.2022	Rector and head of departments	4 actions completed 100 %	<p>Inclusion of EDx, Coursera and Netflix in Sustainable Building Materials and Real Estate Development</p> <p>Not used in the course of Entrepreneurship,, Energy Buildings, and Quantitative Techniques of Investment in Real Estate</p>
----	--	--	-----------------------	--------------------------------	---------------------------	--

College ESLG
 Annex of Innovation Campus
 Street Ibrahim Rugova p.n Lipjan
Tel: 038 602 405
M: 045 456 666
E-mail: info@eukos.org



12	Strengthen training programs for the staff that nurture deep learning of students and development of DELTA skills as suggested by McKinsey and Global	Organize three trainings for staff: - Deep Learning; -DELTA Skills; -Mapping resources with LO achievement	07.11.2021-30.09.2022	Human Resources	80 % of staff participate	Two other trainings due to be completed in June postponed for 2023 because of COVID wave in June 2022 Deep Learning postponed for January 2023.
----	---	---	-----------------------	-----------------	---------------------------	--

College ESLG
Annex of Innovation Campus
Street Ibrahim Rugova p.n Lipjan
Tel: 038 602 405
M: 045 456 666
E-mail: info@eukos.org



College ESLG

13	Strengthen the mentoring program for students with sub-optimal achievement	The establishment of new tutors, mentors, and Learning to Learn Tutors, including Deep Learning Tutors	07.11.2021-30.09.2022	Rector	Tutors approved by senate and becoming operational	Completed
14	Increase the research output for 2021-2022 with both quantitative and qualitative metrics in SCOPUS and Web of Science	Carry out motivation and support trainings in statistical analysis to Increase the output from 0.86 to 1.15 on average	07.11.2021-30.09.2022	Rector	Training on statistical analysis held Research output increased on average	Completed Research output improved by 30 % overall

College ESLG
Annex of Innovation Campus
Street Ibrahim Rugova p.n Lipjan
Tel: 038 602 405
M: 045 456 666
E-mail: info@eukos.org



College ESLG

15	Strengthen the industry-academia cooperation in delivery of programs	<ul style="list-style-type: none"> •More practical visits in the 2021/2022 which lacked due to pandemics; •More guest speakers that will address issues that boost the performance of construction businesses directly; •Hybrid teaching in which guest speakers and projects with industry are key; 	07.11.2021-30.09.2022	Senate	60 % achieved in 2021-2022 due to pandemics	Guest and study visits organized in the courses of Energy Buildings and Entrepreneurship in Spring Semester
----	--	---	-----------------------	--------	---	---

College ESLG
 Annex of Innovation Campus
 Street Ibrahim Rugova p.n Lipjan
Tel: 038 602 405
M: 045 456 666
E-mail: info@eukos.org



Date: 30.09.2022 M.S.c Jehona Hoxha, Quality Manager

Hoxha



College ESLG
Annex of Innovation Campus
Street Ibrahim Rugova p.n Lipjan
Tel: 038 602 405
M: 045 456 666
E-mail: info@eukos.org



College ESLG
Annex of Innovation Campus
Street Ibrahim Rugova p.n Lipjan
Tel: 038 602 405
M: 045 456 666
E-mail: info@eukos.org



College ESLG
Annex of Innovation Campus
Street Ibrahim Rugova p.n Lipjan
Tel: 038 602 405
M: 045 456 666
E-mail: info@eukos.org