



College ESLG

TRANSCRIPT OF THE CONSULTATIVE MEETING WITH ALUMNI ON THE SELF EVALUATION OF THE STUDY PROGRAM LAW AND MANAGEMENT OF REAL ESTATE AND INFRASTRUCTURE (BA)

Date: 19.02.2020

On 19.02.2020 the consultative meeting was held with alumni representatives regarding the process of self evaluation of the study program. Alumni representatives provided their feedback regarding the performance of the program against the main standards of quality as set out in the KAA Manual and their feedback is reflected in the following SWOT analysis:

Mission of the program	Strengths	Weaknesses
	<p>The program contributes to the private sector by developing entrepreneurial skills of graduates.</p> <p>The program supplied the real estate appraisers' community with licensing candidates.</p>	<p>More outreach to all construction companies, real estate developers, and real estate agencies, including other stakeholders.</p>
	Opportunities	Threats
	<p>The opportunity to contribute to the regulation and effective management of construction sector, and real estate appraisal. Opportunity for professional regulation of real estate manager profession.</p> <p>Contribution to policy development in the field of effective regulation of real estate management and development.</p>	<p>Delays in regulation of the profession of real estate manager by law.</p>
Quality management	Strengths	Weaknesses
	<p>The quality management of bachelor program took into account on many occasions the voice of alumni</p>	<p>Program evaluations are only in English;</p>



College ESLG

	representatives.	
	Opportunities	Threats
	Develop online surveys for alumni; Develop tracking mechanisms for alumni that moved abroad	Alumni may hesitate to supply effective information especially those that live abroad.
Academic staff	Strengths	Weaknesses
	Strong staff with PhDs from abroad Staff with great research publications. Great linguistic proficiency of professors in English.	Academic staff should play a more active role as advisors for the private and public sector.
	Opportunities	Threats
	More proactive role of academic staff as part of social accountability of the institution for the construction sector management. Contribution can be made through Association of Real Estate Appraisers and Kosovo Association of Builders.	The respective associations that can integrate a larger role of academic staff of the program, are not fully functional oftentimes.
Educational process	Strengths	Weaknesses
	Project work; Problem-based learning Interactive teaching. Online support. Sufficient reading materials Modern assesment methods, especially take home examinations and open book examinations. Conceptual research with strong literature review and content Strong diploma thesis standards Competency-based teaching which creates skills needed for	Students face delays in completion of diploma theses in time.



College ESLG

	industry such as collaboration, project work, discipline, critical thinking, and emotional intelligence.	
	Opportunities	Threats
	Survey with the industry and alumni to see which skills are mostly needed for the industry and which skills the program should improve to build over the passage of time.	The representative sampling with all alumni can not be achieved.
Students	Strengths	Weaknesses
	Excellent students from natural science gymnasia Strict enforcement of Admission Regulation Great advisory schemes and collaboration between students and professors after graduation in employment, career guidance, and entrepreneurship initiatives.	Facing student progress problems with students from technical secondary schools.
	Opportunities	Threats
	Better promotion with excellent students through scholarship schemes. Practical placements with companies should continue Offer a business start-up incubator scheme for graduates wishing to combine real estate management with technology.	Business startups in real estate development and construction are very costly and require huge start-up capital, whereas for facility and real estate management and intermediation requires less start-up capital.
Research	Strengths	Weaknesses
	Research of professors of strong level Kosovo Real Estate Market Study a great example of collaboration between professors, students and private	More examples of researches tailored for private sector. More involvement of alumni to serve as intermediaries between



College ESLG

	sector	ESLG and the firms in which they work, manage or own.
	Opportunities	Threats
	Apply for more research opportunities like Kosovo Real Estate Market Study; Increase commercialization of consultancy services of ESLG professors in institutional manner with the help of alumni. Better commercialization of services in Facility Management with thermal camera.	Some private sector companies are hesitant to perform market researchers or use consultancy services as soft service.
Infrastructure	Strengths	Weaknesses
	Online library Access to JSTOR, SAGE, Springer etc.	Books only in English
	Opportunities	Threats
	Increase copies of physical books	

The list of signatures of the meeting between Head of Department Professor Hoxha and alumni representatives has been presented below:

Albana Gjonbalaj

Mendim Blakaj

Viola Brahusi

ALBANA GJONBALAJ




